

TERMS & CONDITIONS and FREQUENTLY ASKED QUESTIONS

What is the promotion?

1. AUSSIE LEND A HAND - PROMOTION FOR ALL STATES

Who can participate?

Generally, residents of Australia aged 18 years and over can participate. There are also limits on the number of times that members from the same household can participate, and other limitations. See conditions below for details.

How do I need to be involved or associated with a sports club?

Typically, anyone can participate provided they have some type of association or involvement with the participating club. This means that if you are a parent or grand-parent or any other relative of a child who participates at a participating club, then you are permitted to participate. Alternatively, you could also be a volunteer at the club, or simply a fan of a particular participating club.

“AUSSIE LEND A HAND PROMOTION”

TERMS AND CONDITIONS

1. Information on how to participate form part of these Terms and Conditions. Participating in this Aussie Lend a Hand Offer (“the Offer”) is deemed acceptance of these Terms and Conditions.
2. The promoter is AHL Investments Pty Ltd of Level 23, 363 George Street Sydney NSW 2000. A.B.N. 27 105 265 861 (“the Promoter”).
3. The Offer is only open to residents of Australia aged 18 years or over who are eligible to attend an appointment with an Aussie Broker. Employees of the Promoter, Aussie franchisees and their agencies associated with this Offer are ineligible.
4. Promotion commences on 1.12.2010 and closes when terminated in accordance with the process set out herein (the “Promotional Period”). The Promoter may terminate the promotion by placing a notice on the Promotion Website (as defined below) at least 4 weeks before the date of termination.
5. To claim the Offer of a \$100 sponsorship provided to their nominated sports club, the individual must, during the Promotional Period: (a) book and attend an appointment with an Aussie Broker including the completion of a needs analysis form to discuss refinancing their existing home loan or take out a new home loan; (b) at the time of the appointment advise the Aussie Broker that they intend to take up the Offer; (c) obtain a claim card from the Aussie Broker; (d) visit www.aussie.com.au/lendahand (“Promotion Website”); (e) click on their State or Territory and complete the requested details; and (f) select their nominated sports club from the list available. Individuals can only select a club from those available in the list. The Promoter accepts no responsibility should a club decline to be involved.

6. Once the claimant has undertaken the above steps, Aussie will, within 45 days, provide a \$100 to the claimant's nominated junior sports club. The Promoter accepts no responsibility should the claimant not advise the Aussie Broker that they wish to take up the Offer and obtain a claim card. The claimant will be sent an email confirming whether their claim has been received, or if there was an error or issue with their claim, once they have submitted their claim.
7. Limit of one (1) claim per an eligible appointment. Limit of one (1) claim per household. Incomplete, indecipherable and illegible claims will be deemed invalid.
8. The Promoter's decision is final and no correspondence will be entered into. The Promoter reserves the right to verify the validity of claims and claimants and disqualify any claimant for tampering with the claim process or submitting a claim which is not in accordance with these Terms and Conditions. Errors and omissions may be accepted at the discretion of the Promoter. Failure of the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
9. If this Offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to (a) disqualify any claimant; and (b) to modify, suspend, terminate or cancel the offer, as appropriate.
10. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by an individual; and (e) as a result of the claimant's club not being involved in the Offer.
11. The Promoter collects personal information in order to conduct the Offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, prize suppliers and as required, to Australian regulatory authorities. The Promoter may, unless otherwise advised, on an indefinite basis, also use the information for promotional, marketing and publicity research and profiling purposes including sending electronic messages and telephoning the claimant. Individuals should direct any request to access, update or correct information to the Promoter.